



Food Bank – Registration Form

1. Personal Details

Full Name: _____

Date of Birth: ____ / ____ / ____

Current Address or Location: _____

Phone Number: _____

Email (if available): _____

Has ID been provided to WGYB?

Yes

No

Type of ID Shown: _____

2. Your Household

a) How many people are in your household (please provide names and ages)

Adults (Over 18)

Teens (13-17)

Children (0-16)

3. Do you currently work:

Full time

Part Time

Unemployed

Annual Salary:



Do you wish to receive financial advice?

- Yes
- No

4. Usage

a) Please outline your reasons for needing help from Foodbank:

b) Please detail when you last used a foodbank and which foodbank you used:

c) Please detail why you chose to use this foodbank in particular:

5. Support

a) Please provide details of any support services you are currently engaging with



b) Do you have any current issues with alcohol or substance misuse?

c) How else can WGYB Support help you?

Signature:

Date:

Service Statement

Our food bank provides short-term emergency food support for individuals and families



experiencing financial or personal crisis. Our aim is to offer immediate assistance while also helping people access longer-term support where needed.

Where appropriate, we may signpost or refer you to other services that can provide ongoing advice or support. This may include organisations that offer help with finances, housing, wellbeing, or other areas that may be impacting your situation.

Our goal is to support you during difficult times and help you access the assistance needed to move forward without the need for ongoing reliance on emergency food provision.

On arrival for your food parcel, you will need to bring any proof of benefits, a recent pay slip if working and photo identification.

Foodbank Privacy Notice

Who we are

WGYB Support CIC provides emergency food support to individuals and families in our community. As part of providing this service, we may need to collect and store some personal information.

What information we collect

We may collect the following information:

- Name
- Address
- Date of birth
- Contact details (phone or email)
- Household information (number of adults, teens, and children)
- Employment and substance misuse details for signposting support
- Visit dates to the foodbank
- Any information necessary to help us provide appropriate support

Why we collect your information

We collect this information in order to:



- Provide foodbank support and manage visits
- Monitor how often clients access the service
- Ensure fair access to foodbank support
- Report anonymous statistics to funders and partners
- Improve the services we provide

How we store your information

Your information is stored securely in our internal records. Access is restricted to authorised staff and volunteers who need the information to provide foodbank services.

How long we keep your information

We will only keep your information for as long as necessary to provide our services and meet legal or funding requirements. After this period, the information will be securely deleted.

Who we share your information with

We do not sell or share your personal information with outside organisations unless:

- it is required by law
- you give permission
- it is necessary to protect someone's safety

In some cases we may share anonymous statistics (which cannot identify you) with funders or partner organisations.

Your rights

Under UK data protection law, you have the right to:

- ask what information we hold about you
- request corrections to inaccurate information
- ask for your information to be deleted where appropriate
- withdraw consent where applicable



Contact us

If you have questions about how your information is used, please contact:

Caela Cowx

thehub@wevegoyourback.org.uk